

Board Oversight Capacity—BCY 2023

TWC Rule §802.67. Commission Evaluation of Board Oversight Capacity

Workforce Solutions Deep East Texas Score Card

The Texas Workforce Commission's annual evaluation of each Board's oversight capacity. Boards are assigned a rating of Meets Standards or Below Standards for each of the following six categories.

Develop, maintain, and upgrade comprehensive fiscal management systems

Meets

- √ Does the Board have fiscal management systems in place that include appropriate fiscal controls?
- √ * Does the Board, during its regularly scheduled meetings, include a quarterly review of the financial status of the Board and its service providers for all funding sources it administers?
- √ Have single audits been free of material weaknesses?

Hire, train, and retain qualified staff to carry out the Board's oversight activities

Meets

- √ Has the Board been certified?
- √ * Has the Board hired or retained qualified staff (Executive Director, Chief Financial Officer, Program Director, Contract Management Staff, Monitoring staff) to oversee contractors?

Select and oversee local contractors to improve the delivery of workforce services

Below

- X Does the Board have an effective formal procurement process, and has the Board been following this process?
- √ Does the Board have a certified monitoring function in place to oversee contractors?
- √ The Board has no disallowed costs exceeding one percent of allocation (non-self-reported).
- √ The Board has no disallowed costs exceeding one percent which resulted in repaying funds.

Oversee and improve the operations of Workforce Solutions Offices in the Board's service area

Meets

- √ Does the Board have certified Workforce Solutions Offices?

- √ * Can the Board provide documentation demonstrating that it has policies in place to address service improvement, such as the initiation of performance improvement or service improvement plans when performance issues are identified with a local contractor?
- √ * Has the Board applied its service improvement policy when necessary?

Manage the contractors' performance across multiple Board programs

Meets

- √ Did the Board meet target on at least 80 percent of its contracted performance measures?
- √ Is the Board within 35 percent of target on all contracted performance measures?
- √ * Does the Board hold performance oversight meetings, do performance reviews, or, during its regularly scheduled meetings, include a review of its status on contracted performance measures at least four times throughout the year?

Identify and resolve long-standing or severe Board oversight problems and workforce service provider performance issues

Meets

- √ The Board did not miss target on the same performance measure two years in a row.
- √ The Board does not have any unresolved material weaknesses discovered through a single audit.
- √ The Board has not been placed on an Intent to Sanction or a Sanction.

Deep East Texas Community Impact Statement

A written statement from each Board summarizing its impact on and relationship with the local community and economy. Specify how the Board's efforts demonstrate and contribute to an effective workforce system by engaging employers, helping workers find jobs, and ensuring good fiscal stewardship.

The Deep East Texas Local Workforce Development Board developed its PY'21-24 Strategic Plan and modified the two-year plan in 2023, with the goal of developing a quality comprehensive workforce system in Deep East Texas. The five (5) goals and strategies align with our vision to build an educated, innovative, and highly skilled workforce that matches job seekers with employers. Meeting the needs of local businesses with qualified staff is essential to the local and state economy. Workforce Solutions Deep East Texas accomplishes this through partnerships with economic development, chambers of commerce, other business groups, local school districts, and community and state colleges to identify and find solutions to employer needs; by ensuring good fiscal stewardship in hiring qualified staff who are thoroughly trained; through continual monitoring of performance, fiscal needs and expenditures at all levels; by responding with assistance to negative events, such as layoffs or disasters; through board and contractor staff involvement in the community organizations and schools, both formally and informally, to ensure sufficient services are provided to fully equip workers; and by providing information, individualized services, tools, and workshops to increase job seekers' knowledge of employer expectations and increase the chances of their success in the workplace. The Board has oversight of childcare services that currently partners with over 90 childcare providers and subsidizes care for approximately 2400 children annually. Currently, 46 of the childcare providers are certified as Texas Rising Star Centers, providing children with a quality learning foundation upon entering early childhood education. The partnerships developed by the Board and key stakeholders will assist in accomplishing the mission of providing solutions for quality workforce development and establishing awareness of workforce services throughout the Deep East Texas area for both job seekers and employers.

√ = Meets Standard

X = Below Standard

* = Board Attestation