# PART C, CHAPTER 1: VOCATIONAL REHABILITATION SERVICES INTRODUCTION

| Policy Number | Effective Date |
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| Part C, Chapter 1 | 09/03/2024 |

## OVERVIEW

Part C serves as the requirements related to the provision of vocational rehabilitation (VR) services, including career, training, and other support services. The VRSM includes services that are provided directly by TWC-VR staff (i.e., in-house services), purchased services, and services provided and/or arranged through a comparable service or benefit.

Additionally, Part C outlines an overview of policy and procedures that apply to all services, detailed descriptions of when customers must participate in the cost of their VR services, as well as when the requirement to seek comparable services and benefits applies.

Questions related to Part C policies and procedures can be emailed to the Policy Planning and Statewide Initiatives Team (PPSI) at [vrsm.support@twc.texas.gov](mailto:vrsm.support@twc.texas.gov).

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