



Procurement and Contracts
 Business Unit # 320AD
 Purchase Order # 23-0001572

Payment Terms: N/A Freight Terms: N/A Ship Via: N/A PCC: I Date: 11/10/22 PO Method: IT Dispatch: Dispatch Via Print Rev Dt:

PLEASE NOTE: ADDITIONAL TERMS AND CONDITIONS MAY BE LISTED AT THE END OF THE PURCHASE ORDER.

Vendor: CONVERGEONE INC
 10900 NESBITT AVE S
 BLOOMINGTON MN 55437-3124
 United States

Ship To: Texas Workforce Commission
 4800 N LAMAR BLVD
 STE 127
 AUSTIN TX 78756
 United States

Bill To: APPO@twc.texas.gov or
 Texas Workforce Commission
 101 E 15TH ST
 RM 470
 AUSTIN TX 78778-0001
 United States

Vendor ID: 1411763228

Purchaser: Michael Kagan
 Phone: (737) 400-5664
 Fax:
 Email: michael.kagan@twc.texas.gov

TWC Prefers Electronic Submission

PO Information:

Quote # OP-000715123

DIR-TSO-4308

POC - Carlos Herrera
 (512) 463-6819
 jose.herrera@twc.texas.gov

TWC migrated to SIP trunks several months ago. A few weeks ago, the Austin site stopped working due to changes done on the network. Datacom has been unable to pinpoint the issue and are requesting the assistance from the vendor. Converge One will be providing the resources needed to troubleshoot an issue with the Austin Site.

| Line-Sch: | Line Description: | Class/Item: | Quantity: | UOM: | Unit Price: | Extended Amt: | Due Date: |
|-----------|---------------------------------------|-------------|-----------|---------------|----------------|--------------------------------|--|
| 1-1 | Avaya/Cisco Time and Material Charges | 920/45 | 1.0000 | LOT | \$15,000.00000 | \$15,000.00 | 11/10/2022 |
| | | | | | | Schedule Total | <input type="text" value="\$15,000.00"/> |
| | | | | ReqID: | 0000040120 | | |
| | | | | | | Item Total for Line # 1 | <input type="text" value="\$15,000.00"/> |

Total PO Amount

All Shipments, Shipping papers, invoices and correspondence must be identified with our Purchase Order Number. Over shipments will not be accepted unless authorized by Purchaser prior to Shipment.

Authorized Signature

Sonya Babley, CTCD, CTCM

Sonya Babley, CTCD, CTCM

11/10/2022



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IMPORTANT CONDITIONS OF ORDER

This will be your authority to deliver, in accordance with instructions above and the terms of any existing contract agreement, accepted informal bid or quotation, the articles or services listed below. Containers, invoices and correspondence relative to this order must bear the purchase order number. Unless otherwise stipulated, freight charges are included in the unit price. If we previously agreed to pay transportation charges, shipments are to be made prepaid FOB destination and charges added to the invoice.

- * PAYMENT cannot be made until ALL items on this order are received, inspected and accepted unless we previously agreed to a partial payment.
- * ALL Invoices MUST match this PO by Line Number, Description, Quantity, Amount and include Delivery Date for Prompt Payment.
- * Purchase subject to TWC Terms and Conditions (Attachment I).

The State of Texas is exempt from all Federal Excise Taxes.
Tax Exempt ID -742764775.

STATE and CITY SALES TAX EXEMPTION CERTIFICATE: The undersigned claims an exemption from taxes under Texas Tax Code, Section 151.309(4), for purchase of tangible personal property described on this numbered order, purchased from contractor and/or shipper listed above, as this property is being secured for the exclusive use of the State of Texas.

Authorized Signature

Sonya Babley, CTCD, CTCM

Sonya Babley, CTCD, CTCM

11/10/2022