Discussion, Consideration, and Possible Action Regarding Local Workforce Development Board Performance Measure Non-WIOA Targets for Board Contract Year 2025 (BCY25)

Introduction

Today, staff present performance targets for BCY25 for the following local Workforce Development Board (Boards) non-Workforce Innovation & Opportunity Act (WIOA) measures:

- Five Career & Training WIOA-based Measures:
    - Active Job Seeker New Employment Connection Rate
    - Maintaining Employment Connection Rate
    - Credential Rate – All C&T Participants
    - NCP Entered Employment Rate
    - NCP Employment Retention Rate
- Three Reemployment Services and Eligibility Assessment (RESEA) Measures:
    - RESEA Outreach and Scheduling Rate
    - RESEA Initial Appointment Rate
    - RESEA Failure to Report Rate
- Choices Full Engagement Rate
- Claimant Reemployment within 10 Weeks
- # of Employers Receiving Texas Talent Assistance (TTA)
- Successful Texas Talent Assistance Rate (STTAR)

Staff recommend that TWC apply the same methodologies for setting BCY25 targets as those used in BCY24, except for new measures whose methodology will be explained below.

Target Methodologies

- Five Career & Training (C&T) WIOA-based Measures:
    - Active Job Seeker New Employment Connection Rate - Apply Board Target Methodology outlined below.
    - Maintaining Employment Connection Rate - Apply Board Target Methodology outlined below.
    - Apply the targets from TWC's Legislative Appropriations Request for:
        - Credential Rate – All C&T Participants: 71%
        - NCP Entered Employment Rate: 65%
        - NCP Employment Retention Rate: 50%
- Choices Full Engagement Rate: Continue existing target of 50% which is aligned with the federal participation rate requirements
- Three Reemployment Services and Eligibility Assessment (RESEA) Measures:
    - RESEA Outreach and Scheduling Rate: 100% (weekly)
    - RESEA Initial Appointment Rate: (77% quarterly)
    - RESEA Failure to Report Rate: (23% quarterly)
- Claimant Reemployment within 10 Weeks – Apply the existing target methodology detailed below.
- # of Employers receiving Texas Talent Assistance – Apply Board Target Methodology outlined below.
- Successful Texas Talent Assistance Rate (STTAR) – Apply Board Target Methodology outlined below.

BCY25 Target Methodology for Claimant Reemployment within 10 Weeks

The existing methodology for this measure accounts for differences in performance by case mix tied to different types of claims (UCX, Federal, Oil-Gas, Other, and those missing industry information) since each has its own return to work profile. This model sets sub-targets around those claim categories to set expectations for each Board, which aggregate up to 60% (the max target set for this measure).

BCY25	UCX	Fed	Oil-Gas	Non-Oil-Gas	Unknown	Total
Performance	54.08%	61.505	65.21%	58.46%	58.79%	58.79%
Sub Performance as % of Total	91.99%	104.61%	110.92%	99.44%	100.00%	100.00%
% of Denominator	0.69%	0.73%	5.00%	91.73%	1.86%	100.00%
Sub Targets & Base Target	55.19%	62.77%	66.55%	59.66%	60.00%	60.00%

BCY25 Board Target Methodology for Select Measures

A uniform methodology was used to set Board targets for:

- Active Job Seeker New Employment Connection Rate
- Maintaining Employment Connection Rate
- # of Employers receiving Texas Talent Assistance
- Successful Texas Talent Assistance Rate (STTAR)

Rates for applicable BCY 25 performance periods were forecasted using the four most recently available historical annual performance periods. To obtain targets, these forecasted rates were bounded above and below, respectively, by the 7th largest (highest performing) and 7th smallest (lowest performing) Board rate from prior year performance in accord with longstanding convention.

Targets calculated for these select measures are given on the following pages.

Commission Request

Staff request the Commission approve the performance expectations for the non-WIOA measures, based on the target methodologies described above for BCY25:

- Five Career & Training WIOA-based Measures:
  - Active Job Seeker New Employment Connection Rate
  - Maintaining Employment Connection Rate
  - Credential Rate – All C&T Participants
  - NCP Entered Employment Rate
  - NCP Employment Retention Rate
- Three Reemployment Services and Eligibility Assessment (RESEA) Measures:
  - RESEA Outreach and Scheduling Rate
  - RESEA Initial Appointment Rate
  - RESEA Failure to Report Rate
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Active Job Seeker New Employment Connection Rate

#	LWDA	Prior Annual Performance	7th Largest	7th Smallest	BCY'25 AJS Target
1	Panhandle	64.54%	61.14%	55.53%	**61.14%**
2	South Plains	63.84%	61.14%	55.53%	**61.14%**
3	North Texas	59.66%	61.14%	55.53%	**61.14%**
4	North Central	55.59%	61.14%	55.53%	**57.05%**
5	Tarrant County	59.81%	61.14%	55.53%	**60.95%**
6	Dallas County	58.16%	61.14%	55.53%	**59.15%**
7	North East	47.35%	61.14%	55.53%	**55.53%**
8	East Texas	61.12%	61.14%	55.53%	**61.14%**
9	West Central	53.36%	61.14%	55.53%	**55.53%**
10	Borderplex	56.03%	61.14%	55.53%	**58.97%**
11	Permian Basin	64.50%	61.14%	55.53%	**61.14%**
12	Concho Valley	53.46%	61.14%	55.53%	**57.77%**
13	Heart of Texas	58.14%	61.14%	55.53%	**56.15%**
14	Capital Area	55.53%	61.14%	55.53%	**58.31%**
15	Rural Capital	52.75%	61.14%	55.53%	**55.53%**
16	Brazos Valley	49.64%	61.14%	55.53%	**55.53%**
17	Deep East	56.31%	61.14%	55.53%	**56.13%**
18	Southeast	56.83%	61.14%	55.53%	**61.14%**
19	Golden Crescent	58.54%	61.14%	55.53%	**55.53%**
20	Alamo	56.67%	61.14%	55.53%	**57.47%**
21	South Texas	58.52%	61.14%	55.53%	**61.14%**
22	Coastal Bend	56.53%	61.14%	55.53%	**60.09%**
23	Lower Rio	62.81%	61.14%	55.53%	**61.14%**
24	Cameron	63.01%	61.14%	55.53%	**61.14%**
25	Texoma	61.14%	61.14%	55.53%	**61.14%**
26	Central Texas	55.01%	61.14%	55.53%	**55.53%**
27	Middle Rio	64.15%	61.14%	55.53%	**61.14%**
28	Gulf Coast	56.30%	61.14%	55.53%	**58.52%**

Maintaining Employment Connection Rate

#	LWDA	Prior Annual Performance	7th Largest	7th Smallest	BCY'25 AJS Target
1	Panhandle	40.91%	42.62%	39.92%	**42.07%**
2	South Plains	41.26%	42.62%	39.92%	**42.62%**
3	North Texas	39.96%	42.62%	39.92%	**41.36%**
4	North Central	49.24%	42.62%	39.92%	**42.62%**
5	Tarrant County	40.82%	42.62%	39.92%	**42.62%**
6	Dallas County	40.56%	42.62%	39.92%	**42.62%**
7	North East	39.92%	42.62%	39.92%	**42.38%**
8	East Texas	42.11%	42.62%	39.92%	**42.62%**
9	West Central	41.89%	42.62%	39.92%	**42.62%**
10	Borderplex	41.88%	42.62%	39.92%	**41.93%**
11	Permian Basin	39.78%	42.62%	39.92%	**42.62%**
12	Concho Valley	39.46%	42.62%	39.92%	**39.92%**
13	Heart of Texas	41.10%	42.62%	39.92%	**42.62%**
14	Capital Area	55.12%	42.62%	39.92%	**42.62%**
15	Rural Capital	54.51%	42.62%	39.92%	**42.62%**
16	Brazos Valley	43.29%	42.62%	39.92%	**42.62%**
17	Deep East	39.48%	42.62%	39.92%	**40.01%**
18	Southeast	36.04%	42.62%	39.92%	**39.92%**
19	Golden Crescent	43.83%	42.62%	39.92%	**42.62%**
20	Alamo	44.24%	42.62%	39.92%	**42.62%**
21	South Texas	38.74%	42.62%	39.92%	**39.92%**
22	Coastal Bend	42.62%	42.62%	39.92%	**42.62%**
23	Lower Rio	38.49%	42.62%	39.92%	**40.00%**
24	Cameron	40.33%	42.62%	39.92%	**41.28%**
25	Texoma	40.61%	42.62%	39.92%	**42.62%**
26	Central Texas	42.12%	42.62%	39.92%	**42.62%**
27	Middle Rio	40.25%	42.62%	39.92%	**41.63%**
28	Gulf Coast	40.87%	42.62%	39.92%	**42.62%**

# of Employers receiving Texas Talent Assistance (TTA)

#	LWDA	Prior Annual Performance	7th Largest	7th Smallest	BCY'25 AJS Target
1	Panhandle	1,755	4,168	1,412	**1,978**
2	South Plains	1,986	4,168	1,412	**2,160**
3	North Texas	1,030	4,168	1,412	**1,412**
4	North Central	8,214	4,168	1,412	**4,168**
5	Tarrant County	4,013	4,168	1,412	**4,003**
6	Dallas County	9,440	4,168	1,412	**4,168**
7	North East	1,476	4,168	1,412	**1,588**
8	East Texas	3,471	4,168	1,412	**3,796**
9	West Central	1,472	4,168	1,412	**1,550**
10	Borderplex	4,241	4,168	1,412	**4,168**
11	Permian Basin	1,593	4,168	1,412	**1,677**
12	Concho Valley	836	4,168	1,412	**1,412**
13	Heart of Texas	1,300	4,168	1,412	**1,441**
14	Capital Area	6,629	4,168	1,412	**4,168**
15	Rural Capital	3,285	4,168	1,412	**3,927**
16	Brazos Valley	1,871	4,168	1,412	**2,100**
17	Deep East	2,227	4,168	1,412	**2,667**
18	Southeast	1,747	4,168	1,412	**1,976**
19	Golden Crescent	1,183	4,168	1,412	**1,412**
20	Alamo	5,704	4,168	1,412	**4,168**
21	South Texas	2,068	4,168	1,412	**2,145**
22	Coastal Bend	2,548	4,168	1,412	**2,780**
23	Lower Rio	4,168	4,168	1,412	**4,168**
24	Cameron	1,766	4,168	1,412	**1,927**
25	Texoma	1,082	4,168	1,412	**1,412**
26	Central Texas	1,412	4,168	1,412	**1,471**
27	Middle Rio	946	4,168	1,412	**1,412**
28	Gulf Coast	29,891	4,168	1,412	**4,168**

Successful Texas Talent Assistance Rate (STTAR)

#	LWDA	Prior Annual Performance	7th Largest	7th Smallest	BCY'25 AJS Target
1	Panhandle	39.62%	57.88%	45.44%	**45.44%**
2	South Plains	58.85%	57.88%	45.44%	**57.88%**
3	North Texas	50.08%	57.88%	45.44%	**57.03%**
4	North Central	73.75%	57.88%	45.44%	**57.88%**
5	Tarrant County	60.38%	57.88%	45.44%	**57.88%**
6	Dallas County	53.09%	57.88%	45.44%	**57.88%**
7	North East	41.18%	57.88%	45.44%	**45.78%**
8	East Texas	51.97%	57.88%	45.44%	**57.88%**
9	West Central	72.94%	57.88%	45.44%	**57.88%**
10	Borderplex	56.13%	57.88%	45.44%	**57.88%**
11	Permian Basin	51.12%	57.88%	45.44%	**57.88%**
12	Concho Valley	49.27%	57.88%	45.44%	**54.35%**
13	Heart of Texas	45.21%	57.88%	45.44%	**48.19%**
14	Capital Area	37.87%	57.88%	45.44%	**45.46%**
15	Rural Capital	31.53%	57.88%	45.44%	**45.44%**
16	Brazos Valley	45.44%	57.88%	45.44%	**51.58%**
17	Deep East	44.74%	57.88%	45.44%	**45.44%**
18	Southeast	55.44%	57.88%	45.44%	**57.88%**
19	Golden Crescent	51.30%	57.88%	45.44%	**57.62%**
20	Alamo	57.88%	57.88%	45.44%	**57.88%**
21	South Texas	49.85%	57.88%	45.44%	**55.17%**
22	Coastal Bend	58.00%	57.88%	45.44%	**57.88%**
23	Lower Rio	53.30%	57.88%	45.44%	**57.88%**
24	Cameron	61.15%	57.88%	45.44%	**57.88%**
25	Texoma	51.25%	57.88%	45.44%	**55.00%**
26	Central Texas	56.23%	57.88%	45.44%	**57.88%**
27	Middle Rio	51.63%	57.88%	45.44%	**55.74%**
28	Gulf Coast	47.27%	57.88%	45.44%	**56.58%**