Welcome

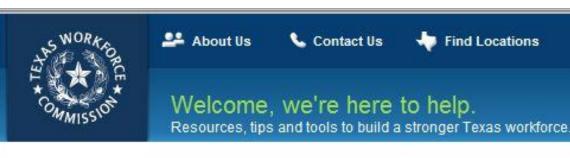
to the Unemployment Benefits Services Tutorial





How to View Your Appeal Status

Tutorial Overview



Home > Job Seekers & Employees > Unemployment Benefits > Unemployment Be

Unemployment Benefits Services

On this page:

- Logon Options
- Apply for Benefits
- Request a Payment
- View Claim and Payment Status
- View Appeal Status
- View IRS 1099-G Information
- Submit a Work Search Log
- Change Payment Option
- Estimate Unemployment Benefits
- Technology Requirements
- Privacy Information
- Public Computer
- Frequently Asked Questions
- More Information
- Highlighted Topics

To view your appeal status, go to our Web site at ui.texasworkforce.org, select the link View Appeal Status under the heading, On this page, and log on to Unemployment Benefits Services.

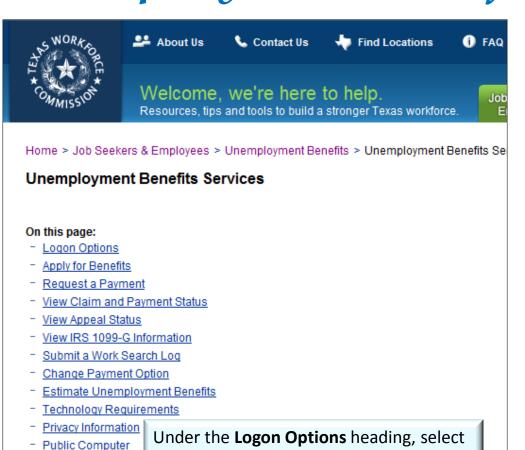
Checking your appeal status over the Internet is fast, easy, and secure. The Internet is available 24 hours a day, 7 days a week, in English and Spanish.

This tutorial includes instructions for checking your appeal status over the **Internet.**

You may view:

- a list of your most current appeal(s) by date
- your appeal status, and
- a decision summary and rulings made by the Appeal Tribunal or Commission Appeals

Unemployment Benefits Services



- This is the first page you see when you go to ui.texasworkforce.org.
- Before you can access the View
 Appeal Status option, you must log on to UBS using your User ID and
 Password.
- For instructions on how to create, retrieve or reset a User ID and Password, go to the <u>How to Create</u> User IDs and Passwords Tutorial.

Note: If you want to print pages from this tutorial and don't have a printer, you may use a printer at your local <u>Workforce Solutions</u> office.

Logon Options

Frequently Asked Q

More Information

Highlighted Topics



- Returning users, logon here.
- Logon with a User ID from another TWC Internet application, such as WorkInTexas.com.

will take you to the **Logon** page.

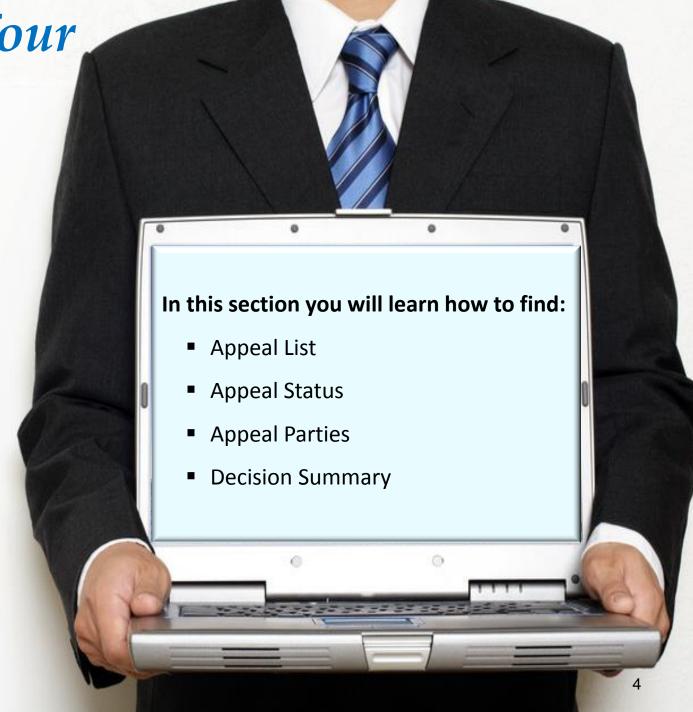
either of these links, Returning users

logon here or Logon with a User ID from

another TWC Internet application. Both

- Sign up for a TWC Internet User ID.

Viewing Your
Appeal
Status
Online



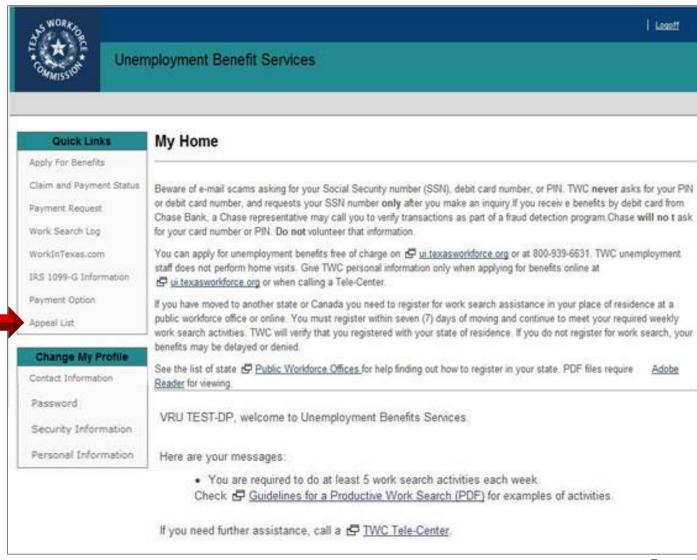
Appeal Status

After you log on, the "My Home" page displays.

This page provides:

- Quick Links to various topics and resources
- Messages from TWC

To check your appeal status, select the link, Appeal List, under the Quick Links heading.



Appeal List

The **Appeal List** page displays an overview of your appeal(s), including:

- appeal number assigned
- date appeal filed
- current appeal level
 (Appeal Tribunal,
 Commission Appeals,
 Motion for Rehearing)
- who appealed (claimant or employer)
- appeal status (active or complete)
- employer's name
- link to view action taken



Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Aug 23, 2012	Motion for Rehearing	Claimant	Void		<u>View</u>
	Jun 05, 2012	Commission Appeals	Claimant	Complete		View
	Apr 02, 2012	Appeal Tribunal	Claimant	Complete		View
	Dec 29, 2011	Appeal Tribunal	Claimant	Complete		View

Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Dec 29, 2011	Commission Appeals	Claimant	Complete		<u>View</u>
	Nov 07, 2011	Appeal Tribunal	Claimant	Complete		View
	Sep 20, 2011	Appeal Tribunal	Claimant	Complete		View

To view action taken on the appeal, select the link, **View** in the last column under the heading, **Action**.

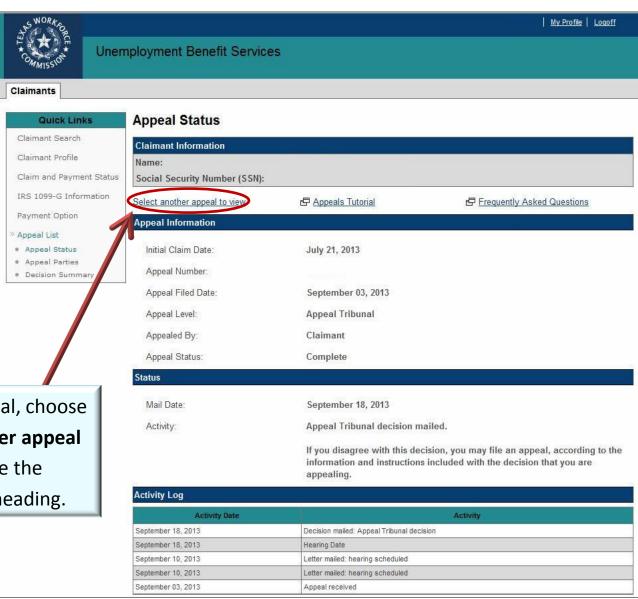
Appeal Number	Appeal Filed Date	Appeal Level	Appealed By	Appeal Status	Employer	Action
	Sep 20, 2011	Appeal Tribunal	Claimant	Complete		View View

Appeal Status

The **Appeal Status** page shows:

- appeal information, such as initial claim date, date appeal filed, and who filed the appeal
- appeal status, such as date decision was mailed
- activity log, such as date appeal received and date hearing held

To view another appeal, choose the link, Select another appeal to view, located above the Appeal Information heading.

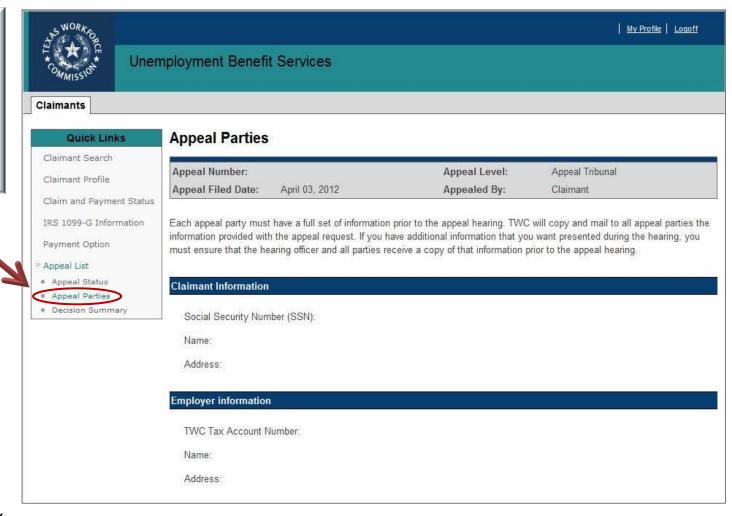


Appeal Parties

To see the parties involved in the appeal, select the link, **Appeal Parties**, under the **Quick Links** heading.

The **Appeal Parties** page shows:

- appeal number, file date, appeal level and who appealed
- claimant's Social
 Security number,
 name and address
- employer's TWC tax account number, name and address



Decision Summary

To view the Appeal
Summary page, select
the Decision Summary
link under the Appeal
List heading from the
Quick Links menu.

This page shows:

- determination (s) issue(s)
- date decision letter mailed
- appeal number
- appeal level
- who appealed
- appeal issue(s)
- TWC ruling
- Chargeback (for employers or TWC staff)

