

**Texas Workforce Commission
Vocational Rehabilitation Division**

**Temporary Exceptions to Certain Requirements in the
Vocational Rehabilitation Standards for Providers Manual**

May 31, 2020 Revision

NOTES: These temporary exceptions are intended to support safe and continued service delivery to Texas Workforce Commission (TWC) Vocational Rehabilitation Division (VRD) customers in response to the COVID-19 Pandemic. The exceptions were initially issued on March 30, 2020 and have been periodically revised for clarification. The purpose of the May 31, 2020 revision is twofold:

1. To extend the exceptions to August 31, 2020 unless otherwise specified. Public health authorities continue to emphasize the importance of COVID-19 mitigation strategies during the pandemic period; and
2. To reformat the exceptions document in a more user-friendly lay out.

Please submit questions to VR.Standards@twc.state.tx.us.

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Temporary Exception Period

These temporary exceptions were effective March 30, 2020 for a period during and for 30 days following the expiration of GA-08 and any superseding Executive Orders issued by Governor Abbott. These orders instituted, on a statewide basis, social distancing and other COVID-19 containment measures.

These temporary exceptions were effective retroactively to March 1, 2020, since some providers proactively implemented COVID -19 mitigation strategies that were consistent with the exceptions issued on March 30, 2020.

On April 27, 2020, Governor Abbott issued the Governor's Report to Open Texas. The report and subsequent updates to the guidance therein emphasizes the need for continued implementation of certain COVID-19 mitigation strategies by individuals, organizations and businesses to ensure that Texas reopens safely and strategically. Further, the Centers for Disease Control and Prevention continue to emphasize the importance of COVID-19 mitigation measures, including hand washing, respiratory hygiene, maintaining at least six feet social distance, wearing cloth face coverings when social distance cannot be maintained, refraining from gathering in large groups, and staying home if you are ill.

Given the continued presence of COVID-19 in Texas, and in alignment with the recommendations of public health authorities, TWC VR is extending and updating the temporary exceptions through August 31, 2020, unless otherwise specified in this document.

Application of VR-SFP Exceptions

If a service provider proactively implemented alternate training and service delivery methods on or after March 1, 2020 and prior to issuance of the temporary exceptions on March 30, 2020, and if those methods comply with the VR-SFP exceptions in this document, the VR counselor may complete and submit the applicable COVID-19 VR3472 for that service. Upon approval of the COVID-19 VR3472, the VR counselor may pay for those services.

VR-SFP Exceptions are available only for services that began on or after January 1, 2020.

For services that began prior to January 1, 2020, VR staff must assess whether the customer needs to resume services in a method that complies with the VR-SFP exceptions in this document and follow the steps below:

1. Close the previous SA for the service.
2. Submit the applicable COVID-19 VR3472.
3. Upon approval of the COVID19 VR3472, issue a new SA with a new/current start date of services.

Introduction

The COVID-19 pandemic has substantially affected the daily lives of Texans, and as such, has altered the way in which services can be delivered to VRD customers. TWC-VRD is therefore implementing temporary exceptions to current Vocational Rehabilitation Standards for Providers (VR-SFP) manual requirements to support continued provision of services to VRD customers in the Vocational Rehabilitation (VR) and Independent Living Services for Older Individuals who are Blind (OIB) programs.

TWC-VRD service providers must continue to follow COVID-19 orders issued by federal, state and local offices to ensure the safety of VRD customers, including handwashing, good respiratory hygiene, cleaning surfaces, practicing social distancing, and other appropriate measures. Service delivery must continue to be consistent with the individual's unique strengths, resources, priorities, concerns, abilities, capabilities, interests, and informed choice.

The following temporary exceptions to the VR-SFP enable VR service providers to continue to provide essential services to VRD customers during the COVID-19 pandemic. VRD service providers must continue to refer to the VR-SFP for all other policies and procedures, which remain in effect and unchanged. If there is an exception to a service that does not have a COVID-19 VR3472 (pre-filled), the VR counselor must follow current policy which requires the counselor to submit a traditional [VR3472, Contracted Service Modification Request](#) through the chain of management for review. The VR3472 must be signed by the VR Division Director and the contractor. The VR staff places a copy of VR3472 in the customer's paper case file; and forwards a copy of VR3472 to the contract manager.

VR-SFP Exceptions

Exceptions are found on pages 4 through 14 of this document. The column titled "Valid Through" indicates the date the exception was extended to and the date the exception is valid through. New or revised exceptions are noted in bold font and parenthesis in the VR-SFP Chapter or Form column.

Exception	Description	VR-SFP Chapter or Form	Valid Through
Temporary Suspension of Certain Services	<p>Due to the “hands on” nature of the services listed, it is recommended that these services be suspended unless the provider can assure that services are provided in compliance with COVID-19 safeguards and containment strategies. These services do not lend themselves well to remote service provision and observation for evaluation.</p>	VR-SFP Chapter 4, section 4.3 Vocational Evaluation	08/31/2020
		VR-SFP Chapter 4, section 4.4 Vocational Evaluation-Situational Assessments and Work Samples	08/31/2020
		VR-SFP Chapter 4, section 4.5 Environmental Work Assessment	08/31/2020
	<p>If the service listed is provided, the service must meet all requirements outlined in the VR-SFP unless a traditional VR3472 has been approved by the VR Director. A traditional VR3472 is required if the service will be provided remotely.</p>	VR-SFP Chapter 5, section 5.3 Orientation and Mobility Assessment	08/31/2020
		VR-SFP Chapter 5, section 5.4 Orientation and Mobility Training	08/31/2020
	<p>If a service such as orientation and mobility is authorized with a service authorization and social distancing cannot be maintained, a traditional VR3472 must be approved by the VR Director to ensure TWC-VR has evaluated the customer’s circumstance.</p>	VR-SFP Chapter 7, section 7.3 Assessment of Diabetes Self-Management	08/31/2020
		VR-SFP Chapter 7, section 7.4 Diabetes Skills Training	08/31/2020
		VR-SFP Chapter 7, section 7.5 (Diabetes) Post-Training Assessment	08/31/2020
	<p>Until the COVID-19 containment measures are lifted, providers may suspend services ordered under existing service authorizations (SAs) and staff may postpone issuance of new SAs for these listed services described in the Standards for Providers.</p>	VR-SFP Chapter 9, section 9.3 Assistive Technology Evaluations	08/31/2020
		VR-SFP Chapter 9, section 9.4 (Assistive Technology) Baseline Assessments	08/31/2020
	<p>Note: Services completed prior to the March 30, 2020 effective date of these exceptions may be invoiced.</p>	VR-SFP Chapter 9, section 9.5 Assistive Technology Training	08/31/2020
		VR-SFP Chapter 10, section 10.3 Independent Living Skills Training	08/31/2020
		VR-SFP Chapter 12, section 12.3 Wellness Recovery Action Plan	08/31/2020
		VR-SFP Chapter 13, section 13.3 Personal Social Adjustment Training Evaluation (see Remote Service Delivery below)	05/30/2020
	VR-SFP Chapter 13, section 13.4 Personal Social Adjustment Training (see Remote Service Delivery below)	05/30/2020	

Exception	Description	VR-SFP Chapter or Form	Valid Through
		VR-SFP Chapter 13, section 13.5 Work Adjustment Training Evaluation	08/31/2020
		VR-SFP Chapter 13, section 13.6 Work Adjustment Training	08/31/2020
		VR-SFP Chapter 13, section 13.14 VAT Public Transportation Training	08/31/2020
		VR-SFP Chapter 13, section 13.15 VAT Specialized Evaluation (see Remote Service Delivery below)	05/30/2020
		VR-SFP Chapter 13, section 13.16 VAT Specialized Training (see Remote Service Delivery below)	05/30/2020
		VR-SFP Chapter 16, section 16.3 Project SEARCH Asset Discovery (see added exception on page 13)	05/30/2020
		VR-SFP -Chapter 18, section 18.4 Benchmark 1A: Supported Employment Assessment	08/31/2020
		VR-SFP Chapter 19, section 19.3 Self-Employment Exploration	08/31/2020
		VR-SFP Chapter 19, section 19.4 Self-Employment Concept Development and Feasibility Study	08/31/2020
		VR-SFP Chapter 19, section 19.5 Self-Employment Business Plan Development	08/31/2020
		VR-SFP Chapter 19, section 19.6 Supported Self-Employment	08/31/2020

Exception	Description	VR-SFP Chapter or Form	Valid Through
Handwritten Signatures for Forms	<p>For forms that require handwritten signatures, the following options are available:</p> <ul style="list-style-type: none"> i. Where necessary to support remote service delivery and observe social distancing strategies, VR staff and service providers may obtain a customer's handwritten signature using alternate methods. Providers may send an encrypted email with a copy of the document to the customer if the customer has the equipment necessary to print, sign and return an electronic copy of the signed document (such as a photo or scanned copy) ii. If a handwritten signature is not possible because the customer does not have available technology, VR staff and service providers may make an exception to handwritten signatures and allow for electronic signatures. An electronic signature may include the customer's electronic signature on a form by using the Adobe fill and sign option or from smart devices (i.e. touch screen, tablets, phones). An email from the customer indicating agreement for his or her signature on the form is acceptable. iii. If the customer does not have an email address, doesn't have access to get to email or is not responding to email follow this process: <ul style="list-style-type: none"> 1. The VR staff may contact the customer via phone, to verify that the service met the specifications. The VR counselor will document the contact in a case note. 2. If the customer is not available for VR staff to verify receipt of the service (as applicable), VR staff must document in case notes, in a timely manner, all attempts to verify receipt of the service. <p>Provider electronic signatures will be accepted on forms required for invoicing.</p>	All VR-SFP forms	08/31/2020

Exception	Description	VR-SFP Chapter or Form	Valid Through
Planning Meetings	Meetings necessary to complete the following forms may be held remotely by teleconference, Skype, Microsoft Teams, and other electronic platforms, provided that these virtual meetings may be held in a manner and location that protects the customer's confidentiality.	VR1845A, Bundled Job Placement Services Placement Plan Part A	08/31/2020
		VR1845 B, Bundled Job Placement Services Placement Plan Part B	08/31/2020
		VR1642, Supported Employment Services Plan 1 (including the review meeting for the Supported Employment Assessment)	08/31/2020
		VR1601, Work Experience Plan and Placement Report	08/31/2020
		VR3373, Project SEARCH Job Placement Services Plan	08/31/2020
		VR3137B, Personal Social Adjustment and Work Adjustment Training Plan (added 05/31/2020)	08/31/2020
		VR3135B, Vocational Adjustment Training, Specialized Training Plan (added 05/31/2020)	08/31/2020
COVID-19 VR3472	During this temporary exception period, to ensure compliance with contracts and the Standards for Providers, a COVID-19 VR3472 Contracted Service Modification Request must be utilized and submitted in accordance with the following process: <ol style="list-style-type: none"> 1. state office staff has created seven COVID-19 VR3472s for the specific modifications to the VR-SFP described within this document. These seven COVID-19 VR3472s have been approved by the VR Division Director for this purpose. 2. the VR counselor will use the COVID-19 VR3472 associated with the modification and will add the customer's name and ReHabWorks (RHW) Case ID, provider name, and any other information necessary to individualize the COVID-19 VR3472 to the customer's needs. The VR counselor may use one COVID-19 VR3472 for multiple customers who are on their caseload attending the same service with the same provider, but must list all customer's RHW Case IDs on the form. 	VR3472, Contracted Service Modification Request for COVID-19-Computer Based Training (revised 05/31/2020)	08/31/2020
		VR3472, Contracted Service Modification Request for Contracted Service Modification Request for COVID-19-Job Placement Services	08/31/2020
		VR3472, Contracted Service Modification Request for COVID-19-90-day Count of Employment (Bundled Job Placement and Project SEARCH) VR3472	08/31/2020
		VR3472, Contracted Service Modification Request for COVID-19-Project SEARCH Training (see exception below)	05/31/2021
		VR3472, Contracted Service Modification Request for COVID-19-Temporary Employment	08/31/2020
		VR3472, Contracted Service Modification Request for COVID-19-Supported Employment	08/31/2020

Exception	Description	VR-SFP Chapter or Form	Valid Through
	<p>3. The VR counselor will sign the COVID-19 VR3472 and obtain the provider's legal authorized representative's handwritten signature or electronic signature (e.g. Adobe PDF or email stating provider is in agreement with the COVID-19 VR3472).</p> <p>4. the approvals from the VR counselor's manager/supervisor, Regional Director and Regional Quality Assurance Specialist will be waived.</p> <p>5. The VR counselor will enter a case note in RHW using the COVID-19 Temporary Exception case note title for each customer that includes:</p> <ul style="list-style-type: none"> • explanation of why the COVID-19 VR3472 is necessary, • how the request will meet the customer's needs, • statement that indicates the customer has the resources and willingness to participate, and • statement that the VRC has communicated with the provider regarding the customer's individual needs, including confirmation that the provider can provide the service while meeting the customer's needs and requirements on the COVID-19 3472. <p>6. the VR counselor will send the completed COVID-19 VR3472 (one per email) to the vrs.program.contract.approval@twc.state.tx.us mailbox for approval using the following file naming conventions in the subject line of the email: Region_3472_customer's name or customer's case ID_provider name (e.g. R1_3472_KJones_happy employment) For multiple customers listed on VR3472 enter VRC name instead of customer (R1_3472_VRC name happy employment).</p> <p>7. the VR Standards team will review and coordinate the approval of the COVID-19 VR3472 and will forward to the VR counselor and will copy the Regional Quality Assurance Specialist and the CMU</p>	<p>VR3472, Contracted Service Modification Request for COVID-19-Delivery of Goods</p> <p>VR3472, Contracted Service Modification Request for COVID-19-Project SEARCH Asset Discovery</p> <p style="text-align: center;">(added 05/31/2020)</p>	<p>08/31/2020</p> <p>08/31/2020</p>

Exception	Description	VR-SFP Chapter or Form	Valid Through
	<p>mailbox - cmu.contract.management@twc.state.tx.us</p> <p>8. the VR counselor will send the COVID-19 VR3472 to the provider and will file it in the customer paper file; and</p> <p>9. providers will submit a copy of the approved COVID-19 VR3472 with applicable invoices.</p> <p>Note: The TWC VRD Director has authorized the VR Standards and Transition teams at State Office to approve the COVID-19 VR3472, Contracted Service Modification Requests submitted in compliance with these exceptions.</p>		
Remote Service Delivery (COVID-19-Computer Based Training VR3472 required)	<p>For services currently in progress, and for new Service Authorizations (SAs), with an approved COVID-19 VR3472 Contracted Service Modification Request, service providers may implement accessible training activities using a computer-based training platform that allows for face-to-face and/or real time interaction. The VR counselor may use one standard COVID-19 VR3472 for multiple customers who are on their caseload and attending the same training with the same provider but must list all customer RHW Case IDs on the form. The service provider must ensure all requirements in the Standards for Providers and the customer's literacy and disability needs are met in the delivery of the services. The service provider must evaluate the customer's ability to actively participate in the computer-based training, including identifying whether the customer has the necessary computer resources available. VR staff must verify with the customer and the service provider how, when, and what training occurred using procedures outlined in VRSM D-207-4: Documenting Receipt of Services, to determine if all requirements for payment have been achieved prior to payment of the invoice.</p>	VR-SFP Chapter 13, section 13.7 VAT Explore the "You" in Work	08/31/2020
		VR-SFP Chapter 13, section 13.8 VAT Skills to Pay the Bills—Mastering Soft Skills for Workplace Success	08/31/2020
		VR-SFP Chapter 13, section 13.9 VAT Soft Skills for Work Success	08/31/2020
		VR-SFP Chapter 13, section 13.10 VAT Entering the World of Work	08/31/2020
		VR-SFP Chapter 13, section 13.11 VAT Job Search Training—for Pre-Employment Transitional Services	08/31/2020
		VR-SFP Chapter 13, section 13.12 VAT Disability Disclosure Training	08/31/2020
		VR-SFP Chapter 13, section 13.13 VAT Money Smart—A Financial Education Training	08/31/2020
		VR-SFP Chapter 13, section 13.15 VAT Specialized Evaluation (added 05/31/2020)	08/31/2020
		VR-SFP 13.16 VAT Specialized Training (added 05/31/2020)	08/31/2020
		VR-SFP Chapter 13, section 17.3 Non-bundled Job Placement	08/31/2020
VR-SFP Chapter 13, section 17.4.2 Bundled Job Placement—Benchmark A	08/31/2020		

Exception	Description	VR-SFP Chapter or Form	Valid Through
		VR-SFP Chapter 15 Pre-Employment Transition Services as described on the VR1825, Pre-ETS Curriculum Checklist	08/31/2020
		VR-SFP Chapter 13, section 13.3 Personal Social Adjustment Training Evaluation (added 05/31/2020)	08/31/2020
		VR-SFP Chapter 13, section 13.4 Personal Social Adjustment Training (added 05/31/2020)	08/31/2020
Job Placement Services (COVID-19-Job Placement Services VR3472 required)	<p>If a service authorization has been issued for Bundled Job Placement services and some services, such as placement, have been delayed due to COVID-19, thereby delaying payment to the service provider and causing a financial hardship, the service provider may request to change from Bundled Job Placement Services to Non-bundled Job Placement Services to allow job readiness training to occur and be invoiced.</p> <p>With the change to Non-bundled Job Placement Services, the service provider will not be paid for the Bundled Job Placement training if the service provider already received payment for the job readiness training as Non-bundled Job Placement. The VR counselor will issue a replacement Service Authorization for Non-bundled Job Placement services to authorize the Non-bundled Services. Once the COVID-19 exceptions are lifted, a services authorization may be issued for the placement portion of Benchmark A in Bundled Job Placement services.</p> <p>Note: The customer should not have a Service Authorization for both Non-bundled Job Placement and Bundled Job Placement simultaneously.</p>	VR-SFP Chapter 17, section 17.4.1 Bundled Job Placement Services Service Description and Chapter 17 section 17.3.1 Service Description	08/31/2020

Exception	Description	VR-SFP Chapter or Form	Valid Through
<p>90-Day Count for Employment (COVID-19-90-day Count of Employment (Bundled Job Placement and Project SEARCH) VR3472 required)</p>	<p>This exception applies to VR customers receiving Job Placement Services who were placed in a position that met the prescribed employment conditions documented on the VR1845 B, Bundled Job Placement Services Placement Plan Part B or VR3373, Project SEARCH Job Placement Services Plan prior to implementation of COVID-19 containment measures and orders issued by federal, state and local authorities.</p> <p>If the customer's employment conditions have been altered by the employer due to COVID-19 impacts such that they no longer meet the prescribed employment conditions, the 90-day count is frozen as of the date the altered employment conditions began. The 90-day count may restart when the employment conditions return to those documented on the afore mentioned forms, or if revised employment conditions are negotiated between the customer, service provider and VR counselor and documented on a new VR1845-B or VR3373. When the customer's employment is interrupted, the 90-day count for closure will restart from the date it ended, upon return to employment that meets an employment goal and employment conditions on the current VR1846B or VR3373. Customers must work a minimum of 30 cumulative calendar days prior to achievement of Benchmark C, or the amount of time remaining in the 90-day count, or whichever is greater to achieve successful competitive integrated employment. The COVID-19 VR3472 form for the 90-day Count of Employment needs to be completed when the customer returns to work and there are less than 30 days left in the 90-day count towards achievement of Benchmark C. The COVID-19 VR3472 should be submitted upon determining that the customer will be returning to the same position at the same employer.</p> <p>When a customer needs to obtain a new placement, requiring the assistance of a provider and Benchmark payments need to be repeated, a traditional VR3472 must be completed.</p>	<p>VR-SFP 17.4 Bundled Job Placement Services and VR-SFP 16.5 Project SEARCH Job Placement</p>	<p>08/31/2020</p>

Exception	Description	VR-SFP Chapter or Form	Valid Through
Project SEARCH Skills Asset Discovery (COVID-19-Project SEARCH Asset Discovery VR3472)	<p>Project SEARCH trainers will be allowed to conduct Asset Discovery activities using alternative methods such as phone conference or remote computer-based platforms to gather information, to assist with determining appropriate internships at the host site. TWC-VR will still require documentation as outlined in the VR Standards for Providers.</p> <p>The VR counselor may use one COVID-19 VR3472 for multiple customers who are on their caseload and are in the same Project SEARCH Program but must list all RHW Case IDs on the form.</p>	VR-SFP Chapter 16, section 16.3 Project SEARCH Asset Discovery (added 05/31/2020)	08/31/2020
Project SEARCH Skills Training Services (COVID-19-Project SEARCH Training VR3472 required)	<p>For Project SEARCH Skills Training Services, the following will be allowed:</p> <ul style="list-style-type: none"> • partial payments for weeks of services already provided following guidelines in VR-SFP; • a COVID-19 VR3472 for payment of full rotations to be submitted when the service provider maintains contact with the customer a minimum of 2 times/week and documents the contact on the VR3371 for weeks the customer is unable to participate due to school or business closures; • the requirement of at least three hours of training each week at the worksite be removed during time the customer is not at the worksite but will be provided remotely during the contacts each week. • for the third rotation the VR3372 does not need to be completed, therefore VR3371 is the only form required to be included with the invoice, when the COVID-19-Project SEARCH Training VR3472 has been submitted. <p>The VR counselor may use one COVID-19 VR3472 for multiple customers who are on their caseload and are in the same Project SEARCH Program but must list all RHW Case IDs on the form.</p>	VR-SFP Chapter 16 section 16.4 Project SEARCH Skills Training Services (This exception may be applied to the Fall 2020 semester and the Spring 2021 semester if school district returns to in-person instruction and then must transition to virtual instruction due to COVID-19.)	5/31/2021

Exception	Description	VR-SFP Chapter or Form	Valid Through
<p>Temporary Employment (COVID-19-Temporary Employment VR3472 required)</p>	<p>Customers who are laid off and want to pursue temporary employment, may have a SA issued for Work Experience Placement and Work Experience Training when added to the customer's IPE, as applicable, during the time the customer is laid off from employment. A VR counselor can purchase wage services as applicable. Customers can return to their employment related to Job Placement when allowed by the original employer.</p>	<p>VR-SFP Chapter 14 section 14.1 Overview of Work Experience Services</p>	<p>08/31/2020</p>
<p>Supported Employment (COVID-19-Supported Employment VR3472 required)</p>	<p>As stated in the VR-SFP, for Supported Employment between achievement of Benchmark 2 and Benchmark 5, the placement will be frozen if the customer does not have continued employment that meets the prescribed employment conditions on the VR1642 therefore a COVID-19 Supported Employment VR3472 form is not required.</p> <p>For the following two situations the COVID-19 Supported Employment VR3472 form should be submitted upon determining that the customer will be returning to the same position at the same employer.</p> <p>The count towards the achievement of Benchmark 5- Job Stability will begin upon return to employment that meets the employment conditions on the current VR1642. The Customer must work a minimum of 30 days prior to Job Stability being determined after the placement has been frozen between Benchmark 2 and Benchmark 4.</p> <p>When a customer in Job Stability status returns to work, they must meet the employment conditions documented on the VR1642 and have Extended Services that are working to allow for the placement count towards Benchmark 6 to resume. The VRC should evaluate each case to determine if the job is stable using procedures outlined in VRSM C-1206-6: Benchmark 5 Job Stability. Customers must work a minimum of 30 cumulative calendar days prior to achievement of Benchmark 6.</p>	<p>VR-SFP Chapter 18 section 18.10 Benchmark 6: Service Closure</p>	<p>08/31/2020</p>

Exception	Description	VR-SFP Chapter or Form	Valid Through
Delivery of Goods (COVID-19-Delivery of Goods VR3472 required)	If the delivery of goods is delayed during the COVID-19 restrictions, the provider must notify VR staff of the estimated delivery date for the following services described in the Standards for Providers: <ul style="list-style-type: none"> • Chapter 8: Durable Medical Equipment (DME) • Chapter 22: Vehicle Modifications <p>Providers should be aware of and complying with orders issued by federal, state and local authorities requiring social distancing and other measures necessary to mitigate the spread of COVID-19. Continuing in-person services should be considered only when the safety of the customer, provider and community has been considered and appropriate measures are taken to ensure safety in compliance with COVID-19 containment strategies implemented by federal, state and local authorities.</p>	VR-SFP Chapter 8 section 8.4 Outcomes Required for Payment	08/31/2020
		VR-SFP Chapter 22 section 22.4 Outcomes Required for Payment	08/31/2020
Supportive Residential Services for Persons in Recovery	For services described in VR-SFP Chapter 11: Supportive Residential Services for Persons in Recovery that are in progress can be provided while the COVID-19 containment orders are in place. This includes issuing Service Authorizations for subsequent 30-day increments if the customer demonstrates progress towards established goals and objectives as outlined in the treatment plan and the VR3384, Supportive Residential Progress Report. VR customers not already receiving Supportive Residential Services for Persons in Recovery until COVID-19 may not begin these services until containment orders are lifted.	VR-SFP Chapter 11: Supportive Residential Services for Persons in Recovery. (exception no longer in effect)	5/30/2020