

Beware of Text Scams

Date: July 29, 2022

The Texas Workforce Commission (TWC) was notified of another text message scam attempting to gain personal information. Texans are warned not to provide any personally identifiable information or transact any business except through TWC's Unemployment Benefits Services (UBS) portal, fraud portal, Tele-Serv (automated phone system) or Tele-Centers. **Do not click on any link provided in a text.**

TWC received information of a scam phone text message indicating a hold has been placed on the unemployment benefits debit card and the customer needs to verify their identity.

This text message is a scam. **You should not click on any link provided by text messages**, and if unsure, contact TWC to verify the legitimacy of the information.

- UBS home page: ui.texasworkforce.org or twc.texas.gov/jobseekers/unemployment-benefits-services
- UBS log on page: apps.twc.state.tx.us/UBS/security/logon.do
- TWC official website: twc.texas.gov

All Texans should take steps to secure their identity online by practicing Internet security best practices. Treat your TWC account and all accounts like you would your bank account. TWC will investigate every unemployment benefit claim to confirm identity and to lock accounts that are fraudulent.

Image of Fraudulent Text

