# Vocational Rehabilitation Services Manual C-200: Technology Services

Revised June 1, 2022

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## C-204-2: Phase 2—Evaluation and Training

#### Phase in Brief

* Driver's Evaluation
* Driver's Training

Not every vehicle modification request necessitates a driver's evaluation and training. Drivers whose disabilities have not significantly changed and are nonprogressive may move immediately to phase three of the vehicle modification process. However, a driver's evaluation and training are needed in most cases.

#### Driver's Evaluation

The customer must complete a driver's evaluation with appropriate equipment if:

* the customer has never driven;
* the customer has never driven with adaptive equipment;
* the customer's adaptive equipment may change; or
* the customer's condition or disability has significantly changed or is progressive.

If a driver's evaluation is needed, the VRC will enter a service justification case note for this evaluation, if the case is not in employment phase in RHW. If the case is in employment phase in RHW an IPE amendment is required. During the introductory meeting, the customer consults with the ATS and makes an informed choice regarding the evaluation provider. The completed driver's evaluation must be submitted as soon as possible, but always before six months after the date of completion, to be included in [VR3408, Vehicle Modification Evaluation.](https://intra.twc.texas.gov/intranet/gl/html/vocational_rehab_forms.html) The ATS must support and assist the customer in a timely manner with completing and gathering all required documents for the chosen provider. Whenever possible, the services of a certified driving rehabilitation specialist (CDRS) are preferred.

A driver's evaluation always requires a license (or learner's permit) and a prescription. Items specific to the provider may include referral forms, medical records requests, and other safety forms, waivers, and paperwork. Once all required documents are obtained, the ATS issues a service authorization for the provider.

The report from the driver's evaluation is sent to the ATS to discuss with the customer. At this point, the customer may be determined ready to drive, in which case the VM team proceeds to phase three. Otherwise, the customer may need training or may be determined not ready to drive even with appropriate adaptive equipment.

#### Driver's Training

Driver's Training is considered a substantial service that must be included on the customer's IPE. If the driver's evaluation provider recommends further training, the ATS consults with the PSART regarding the recommendation to reach an agreement with the provider. Once training hours are determined, the VR counselor amends the customer's IPE accordingly. At the conclusion of approved training, the ATS reviews progress reports and consults with the PSART regarding additional training. After all training is complete, the customer receives a recommendation from the driver evaluator. Regardless of whether the customer will be a driver or passenger only, the vehicle modification process then advances to phase three.

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