

**WORKFORCE DEVELOPMENT DIVISION**  
**Workforce Policy and Service Delivery Branch**  
**Technical Assistance Bulletin 236**

**Keyword:** All Programs

**Subject:** *Free File* and Other Resources for Free Income Tax Preparation and Filing

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This Technical Assistance (TA) Bulletin provides Local Workforce Development Boards (Boards) with information on *Free File* and other resources for free income tax preparation and filing.

***Free File***

The U.S. Department of Labor Training and Employment Notice (TEN) 22-10, Change 1, issued February 2, 2011, and entitled “Free File and Other Resources for Free Income Tax Preparation and Filing,” provides information on the release of the *Free File* program. TEN 22-10, Change 1, is available at [http://wdr.doleta.gov/directives/corr\\_doc.cfm?DOCN=2982](http://wdr.doleta.gov/directives/corr_doc.cfm?DOCN=2982).

*Free File* is a public-private partnership between the Internal Revenue Service and a number of electronic software companies that provide free online federal tax preparation and e-filing services to low- and moderate-income taxpayers. *Free File* helps low- and moderate-income taxpayers claim all the deductions and credits for which they qualify such as the Earned Income Tax Credit (EITC), child care credits, and elder care credits.

Boards are encouraged to make information on *Free File* available by:

- posting a notice on their websites; and
- providing information at Workforce Solutions Offices.

**Other Resources for Free Income Tax Preparation and Filing**

TEN 22-10, Change 1, also provides information on other tax preparation resources, such as the Volunteer Income Tax Assistance program and Tax Counseling for the Elderly Program.

Additionally, [WD Letter 43-10](#), issued December 17, 2010, and entitled “2011 Earned Income Tax Credit for Employed Temporary Assistance for Needy Families Recipients and Other Low-Income Workers,” provides Boards with information and guidance on 2011 EITC.

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