

**WORKFORCE DEVELOPMENT DIVISION**  
**Workforce Policy and Service Delivery Branch**  
**Technical Assistance Bulletin 215**

**Keyword:** Child Care

**Subject:** Parent's Guide for Accessing the Office of the Attorney General's  
Child Support Interactive Web Site

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This Technical Assistance (TA) Bulletin provides information to Local Workforce Development Boards (Boards) on assisting parents with obtaining child support documentation through the Office of the Attorney General's (OAG) new Child Support Interactive (CSI) Web site.

WD Letter 43-08, Change 1, requires Boards to develop administrative procedures for documenting a parent's child support income and cooperation with OAG. The WD Letter gives Boards the option of requiring parents to provide documentation of child support and cooperation with OAG by accessing OAG's CSI Web site.

OAG has recently enhanced the application on its CSI Web site to provide parents with a customized Child Support Income Verification form that displays child support income for each of the custodial parent's children with an OAG case.

Parents who have an open OAG case can generate a Child Support Income Verification form to meet child support documentation requirements by following the instructions in Attachment 1, the Parent's Guide for Accessing the Child Support Interactive Web Site.

Appropriate staff can assist parents with obtaining child support documentation by:

- having parents access the CSI Web site from computers in the Texas Workforce Center; and
- providing Attachment 1 as a desk aid.

Direct inquiries regarding this TA Bulletin to [wfpolicy.clarifications@twc.state.tx.us](mailto:wfpolicy.clarifications@twc.state.tx.us).